(c) the details of the jobs to be executed during the current financial year?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI SATPAL MAHARAJ): (a) to (c) The information is being collected and will be laid on the Table of the Sabha.

## Import of Railway Track

6398. SHRI P.R. DASMUNSI:

SHRI B.L. SHANKAR:

 $\label{eq:will_model} \mbox{Will the Minister of RAILWAYS be pleased to state:}$ 

- (a) the names and quantity of the Railways items imported during the last three years upto March 31, 1997 by the Indian Railways, indicating the names of countries from where have been imported and the amount involved therein, items-wise:
  - (b) the reasons for the import of these items;
- (c) whether any defects had been detected in some items:
  - (d) if so, the details thereof; and
- (e) the steps proposed to be taken to fully indiginised the production of all Railway items in the country?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI SATPAL MAHARAJ) : (a)

Item-60kg Head Hardened Rails.

Quantity-60,000 tonnes.

Countries from which imported-U.K. (40,000 tonnes) and Canada (20,000 tonnes).

Amount-Rs. 143 crores CIF.

- (b) Head Hardened Rails are not being manufactured in India.
  - (c) No. Sir.
  - (d) Does not arise.
- (e) The requirement of Head Hardened Rails for Indian Railway's being very small, there appears to be no need to develop technology for manufacture of such rails.

[Translation]

## Complaints of Delayed Money Orders

6399. SHRI ILIYAS AZMI: Will the Minister of COM-MUNICATIONS be pleased to state:

- (a) whether the Government have conducting any inquiry into the complaints of delay in the delivery of Money Orders:
- (b) if so, details thereof for the last three years, Statewise;

- (c) whether disciplinary action has been initiating by the Department against the alleged guilty employees;
- (d) if so, the outcome and action taken thereon;and
  - (e) if not, the reasons therefor?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA): (a) Yes, Sir. Money orders ae mostly paid in time. Complaints about delay in payment of money orders which constitute about 0.1% of the total Money Order traffic are enquired into immediately.

(b) During the months of June, 1996 to August, 1996 a special drive was launched and duplicate money orders were issued in 90% of the complaints received, including delay in payment of money orders. The details of the complaints enquired into during the years 1993-94, 1994-95 and 1995-96 are given below:

	No. of complaints		
		1994-95	1995-96
Assam	6003	4102	4931
Andhra	15748	13674	18700
Bihar	6833	6805	6730
Delhi	27268	26900	32437
Gujarat	10782	13482	14399
Haryana	6376	5846	5878
Himachal	1593	1646	2300
J&K	1551	1611	1030
Karnataka	15045	18512	21775
Kerala	4907	5646	5011
M.P.	14417	16202	16629
Maharashtra	36079	<b>435</b> 92	49699
North-East	8412	8579	8689
Orissa	4432	4981	4337
Punjab	15081	14857	14500
Rajasthan	5606	5888	6618
Tamil Nadu	13332	15566	14963
U.P.	22989	32217	29276
West Benga	24270	26158	27450
Base P.O.	1427	978	1608
	242139	267242	286960

(c) Yes, Sir.